Fading away:
Dilution and user behaviour

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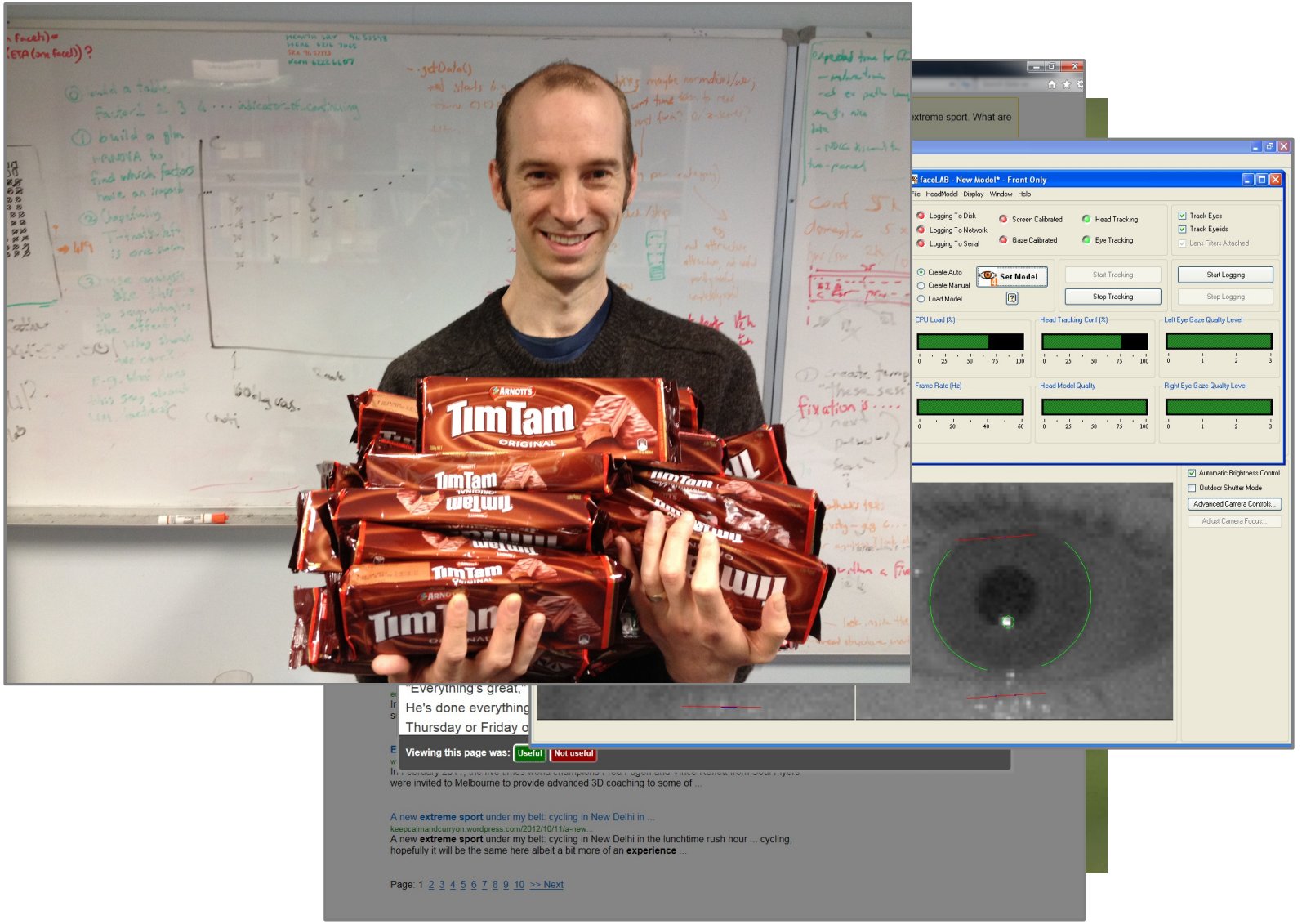
Given a poorly-performing search system,
what do people do?

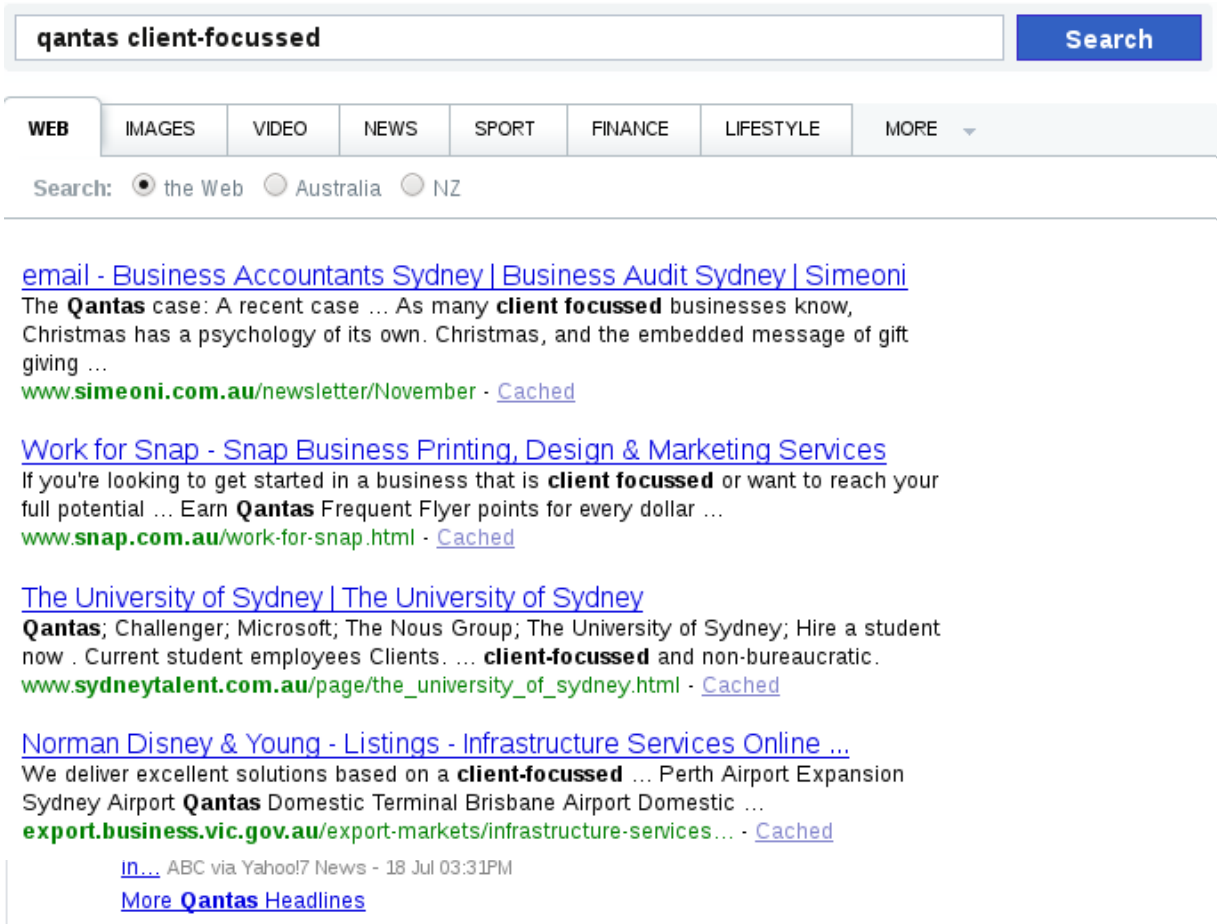
Methods


TimTam
ORIGINAL
face|AB - New Model* - Front Only
Logging To Disk
Logging To Network
Logging To Serial
Screen Calibrated
Gaze Calibrated
Head Tracking
Eye Tracking
Track Eyes
Track Eyelids
Lens Filters Attached
Create Auto
Create Manual
Load Model
Set Model
Start Tracking
Stop Tracking
Start Logging
Stop Logging
CPU Load (%)
Head Tracking Conf (%)
Left Eye Gaze Quality Level
Frame Rate (Hz)
Head Model Quality
Right Eye Gaze Quality Level
Automatic Brightness Control
Outdoor Shutter Mode
Advanced Camera Controls...
Adjust Camera Focus...
"Everything's great,"
He's done everything
Thursday or Friday o
Viewing this page was: Useful Not useful
were invited to Melbourne to provide advanced 3D coaching to some of ...
A new extreme sport under my belt: cycling in New Delhi in ...
keepcalmandcurryon.wordpress.com/2012/10/11/a-new...
A new extreme sport under my belt: cycling in New Delhi in the lunchtime rush hour ... cycling, hopefully it will be the same here albeit a bit more of an experience ...
Page: 1 2 3 4 5 6 7 8 9 10 >> Next

Disempowering the stakeholders' results paradigm

The original stakeholder information need was actioned going forward by enhancing it through the win-win inclusion of a jargon competency chosen randomly from a list of outside-the-box strategies.

Diluting results



Diluting results

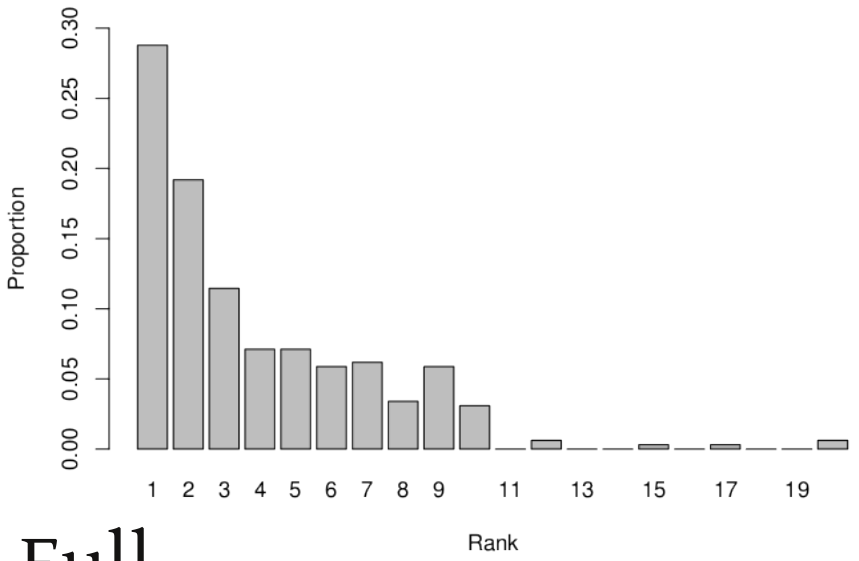
1. Good
2. Good
3. Good
4. Good
5. Good
6. Good

...

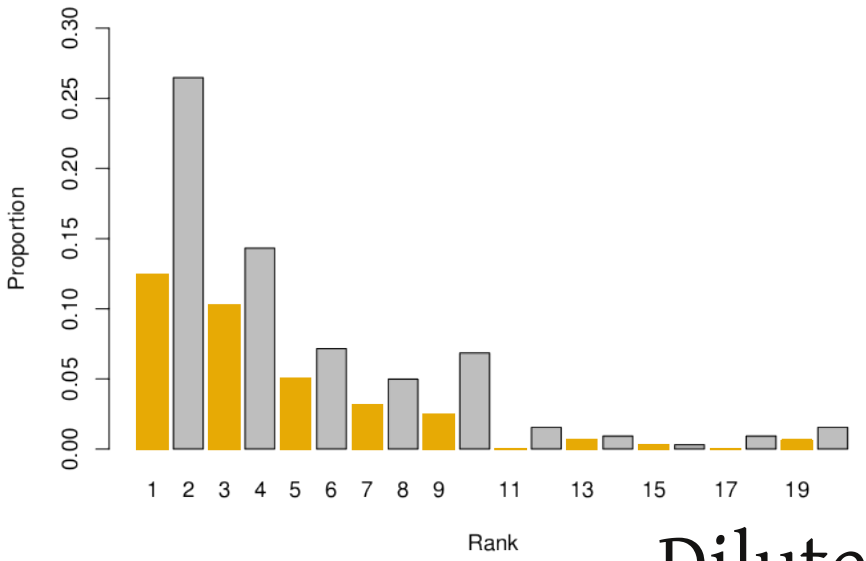
1. *Poor*
2. Good
3. *Poor*
4. Good
5. *Poor*
6. Good

...

Clicks

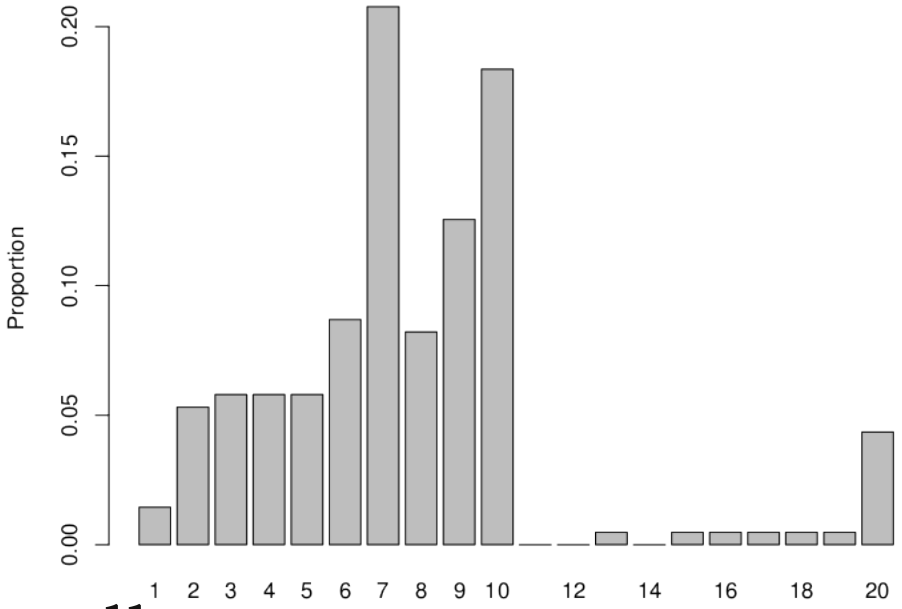


Full

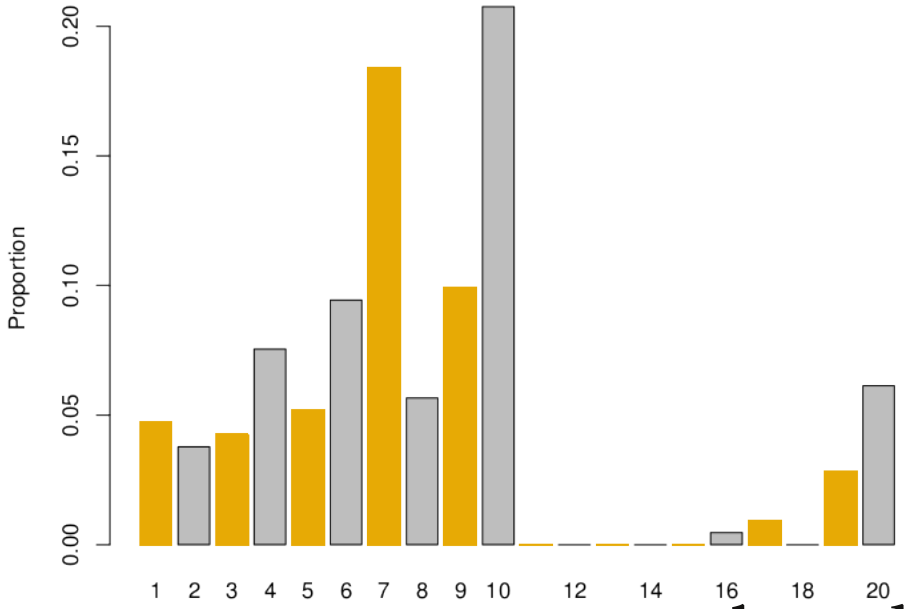


Diluted

Reading (depth)

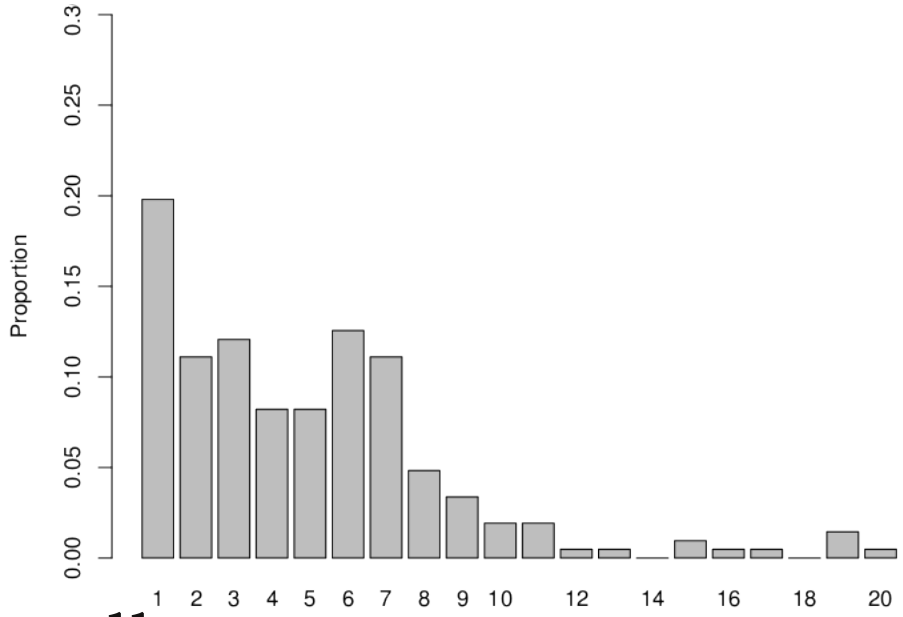


Full

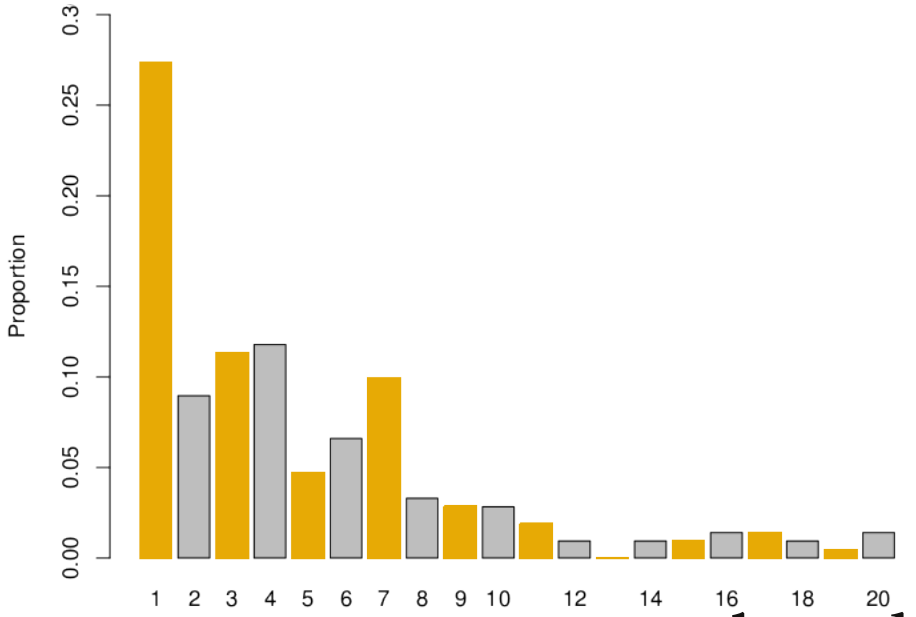


Diluted

Reading (last rank)

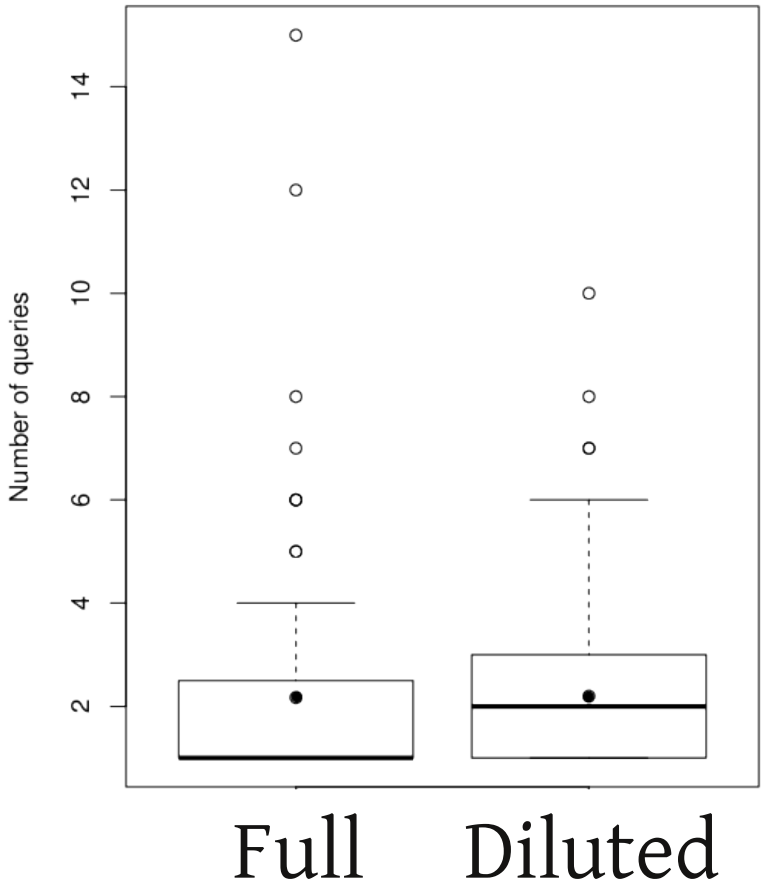


Full



Diluted

Reformulation



Relevant answers

Relevant:clicked ratio	0.79	0.75

Time on task

Reading time/rank	0.59s	0.59s
Time/task	2:42	2:32
Queries/minute	1.50	1.52

Self-assessment

Difficulty	2/5	2/5
Satisfaction	4/5	4/5

We **didn't see any change** in a bunch of behaviours: c.f. Smith and Kantor.

- Instructions?
- Insufficient dilution?
- Something else?