

# Contents

## Introduction

Introducing BIS 2008 Workshops on Emerging Web Technologies . . . . .	1
<i>Dominik Flejter, Slawomir Grzonkowski, Tomasz Kaczmarek, Marek Kowalkiewicz, Tadhg Nagle, Jonny Parkes</i>	

## Social Aspects of the Web (SAW 2008)

Workshop Information . . . . .	3
Social Network and Data Portability using Semantic Web Technologies . . .	5
<i>Uldis Bojārs, Alexandre Passant, John G. Breslin, Stefan Decker</i>	
Unevenness in network properties on the social Semantic Web . . . . .	21
<i>Raf Guns</i>	
Trustlet, Open Research on Trust Metrics . . . . .	31
<i>Paolo Massa, Kasper Souren</i>	
Organisational Knowledge Management Systems: The case of OrganiK . . .	45
<i>Dimitris Bibikas, Dimitrios Kourtesis, Iraklis Paraskakis, Ansgar Bernardi, Leo Sauermann, Dimitris Apostolou, Gregoris Mentzas and Ana Cristina Vasconcelos</i>	
Hubbub - An innovative customer support forum . . . . .	55
<i>Duong Nguyen, Simon Thompson, Cefn Hoile</i>	
Mobile Social Software for Cultural Heritage: A Reference Model . . . . .	69
<i>Paolo Coppola, Raffaella Lomuscio, Stefano Mizzaro, Elena Nazzi, Luca Vassena</i>	
Managing conflicts between users in Wikipedia . . . . .	81
<i>Bernard Jacquemin, Aurélien Lauf, Céline Poudat, Martine Hurault-Plantet, Nicolas Auray</i>	
Investigating Weblogs in Small and Medium Enterprises . . . . .	95
<i>Alexander Stocker, Klaus Tochtermann</i>	

Transforming Exchange-based Job Boards into Lasting Career Communities	109
<i>Elfi Ettinger, Celeste Wilderom, Rolf Van Dick</i>	
<b>Advances in Accessing Deep Web (ADW 2008)</b>	
Workshop Information	117
Determining Relevant Deep Web Sites by Query Context Identification	119
<i>Zsolt T. Kardkovács, Domonkos Tikk</i>	
Deep Web Navigation by Example	131
<i>Yang Wang, Thomas Hornung</i>	
Fuzzy Constraint-based Schema Matching Formulation	141
<i>Alsayed Algerawy, Eike Schallehn, Gunter Saake</i>	
<b>E-Learning for Business Needs</b>	
Workshop Information	153
Web2Train: a Design Model for Corporate e-Learning Systems	155
<i>Katerina Papanikolaou, Stephanos Mavromoustakos</i>	
An Innovative Service for Learning Performance Monitoring in Businesses	165
<i>Bernd Simon, Kasra Seirafi, Asmund Realfsen, Mark Strembeck, Gustaf Neumann</i>	
A-VIEW: A Framework for Interactive eLearning in a Virtual World	177
<i>Kamal Bijlani, P Manoj, Venkat Rangan</i>	
<b>BIS 2009 Preliminary Calls for Papers</b>	
CFP: SAW 2009	189
CFP: ADW 2009	191
<b>Author Index</b>	193