

# Combining Intelligent Methods for Learner Modelling in Exploratory Learning Environments

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**Abstract.** Most of the existing learning environments work in well-structured domains by making use of or combining AI techniques in order to create and update a learner model, provide individual and/or collaboration support and perform learner diagnosis. In this paper we present an approach that exploits the synergy of case-based reasoning and soft-computing for learner modelling in an ill-structured domain for exploratory learning. We present the architecture of the learner model, the knowledge formulation in terms of cases and illustrate its application in an exploratory learning environment for mathematical generalisation.

## 1 INTRODUCTION

Several AI techniques have been proposed in intelligent learning environments, such as case-based reasoning [27], [10], bayesian networks [4], [6], neural networks [2], genetic and evolutionary algorithms [24], neuro-fuzzy systems [26], as well as synergistic approaches, such as genetic algorithms and case-based reasoning [13], hybrid rules integrating symbolic rules with neurocomputing [11], and expert systems with genetic algorithms [18].

Exploratory Learning Environments (ELEs) belong to a particular class of learning environments built on the principles of constructivism paradigm for teaching and learning. ELEs place the emphasis on the opportunity to learn through free exploration and discovery rather than guided tutoring. This approach has proved to be beneficial for learners in terms of acquiring deep conceptual and structural knowledge. However, discovery learning without guidance and support appears to be less effective than step-by-step guiding learning environments [16]. To this end, an understanding of learner's behaviour and knowledge construction is needed [22].

Most existing ELEs use simulations as a way of actively involving learners in the learning process (e.g. [28], [14]) and exploit cognitive tools [29] to support their learning. Few such systems model learner's knowledge/skills; for example [4] and [6] use bayesian networks and [26] combines neural networks with fuzzy representation of knowledge. Another category of ELEs is closer to the constructivist approach by allowing the learner to construct their own models rather than explore a "predefined" one. Compared to conventional learning environments (even environments that use simulations), this type of ELE requires approaches to learner modelling that would be able to capture and model the useful interactions that take place as learners construct their models.

In this paper, we present an approach to learner modelling in ELEs (suitable for both exploring simulations and constructing models) that combines case-based reasoning with other AI techniques. The

subsequent section briefly introduces the application domain, namely mathematical generalisation, and the ELE used, called ShapeBuilder, and discusses the challenges involved in performing learner modelling. Section 3 presents a conceptual framework for the learner modelling process and describes the case-based formulation. Section 4 illustrates the process with an example, while Section 5 concludes the paper and outlines future work.

## 2 EXPLORATORY LEARNING FOR MATHEMATICAL GENERALISATION

Mathematical generalisation (MG) is associated with algebra, as "algebra is, in one sense, the language of generalisation of quantity. It provides experience of, and a language for, expressing generality, manipulating generality, and reasoning about generality" [20].

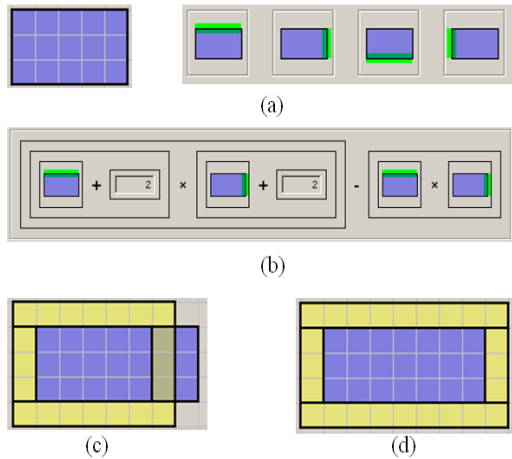
However, students do not associate algebra with generalisation as the algebraic language is perceived as been separate from what it represents [15]. To address this problem the ShapeBuilder [8] system, which is an ELE under development in the context of the MiGen project<sup>2</sup>, aims to facilitate the correspondence between the models, patterns and structures (visual representations) that the learners build, on one hand, and their numeric, iconic and symbolic representations, on the other hand. ShapeBuilder allows the construction of different shapes [9], e.g. rectangles, L-shapes, T-shapes and supports the three types of representations aforementioned: (a) *numeric representations* that include numbers (constants or variables) and expressions with numbers; (b) *iconic representations* which correspond to icon variables; (c) *symbolic representations* that are names or symbols given by users to variables or expressions. An icon variable has the value of a dimension of a shape (e.g. width, height) and can be obtained by double-clicking on the corresponding edge of the shape. It is represented as an icon of the shape with the corresponding edge highlighted (see Figure 1a).

Constants, variables and numeric expressions lead to specific constructions/models, while icon variables and expressions using them lead to general ones. Through the use of icon variables, ShapeBuilder encourages structured algebra thinking, connecting the visual with the abstract (algebraic) representation, as "each expression of generality expresses a way of seeing" [20] (see Figure 1b). It also uses the "messaging up" metaphor [12] that consists of asking the learner to resize a construction and observe the consequences; the model will "mess up" only if it is not general (see Figures 1c and d), indicating learner's lack of generalisation ability.

When attempting to model the learner in an ELE for such a wide domain as MG, several challenges arise. The main and widely ac-

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**Figure 1.** (a) A rectangular shape and its icon variable; (b) an expression using icon variables; (c) “messing up”; (d) general solution that does not “mess up”.

knowledge challenge is to balance freedom with control: learners should be given enough freedom so that they can actively engage in activities but they should be offered enough guidance in order to assure that the whole process reflects constructivist learning and leads to useful knowledge [21]. This and some other challenges are illustrated in Table 1 with examples from the domain of MG.

**Table 1.** Applying learner modelling in ELEs for mathematical generalisation.

Challenge	Example
Balance between freedom and control	When a learner is trying to produce a general representation, for how long should he be left alone to explore and when does guidance become necessary?
What should be modelled?	Besides learner’s knowledge of MG concepts (e.g. use of variables, consistency between representations, etc.), other aspects need to be modelled in order to support the learner during exploration: shapes constructed, relations between shapes, etc.
Do both correct and incorrect actions or behaviours have value?	In exploratory learning it is difficult to categorise actions or learner’s explorations into “correct” and “incorrect”. Moreover, actions that might lead to incorrect outcomes such as <i>resizing</i> can be more valuable for constructivist learning than “correct” actions.
Reasoning about abstract knowledge	Can consistency be inferred from the fact that a learner is checking the correspondence between various forms of representations? If so, is that always true? Are there any exceptions to this rule?
Underlying strategies	As it is neither realistic nor feasible to include all possible outcomes (correct or incorrect) to model the domain of MG, only key information with educational value could be stored, such as strategies in solving a task. The challenge is how to represent and detect them.

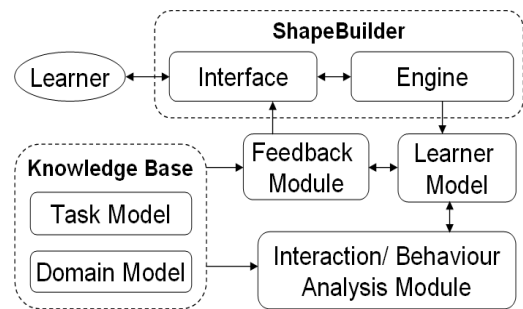
### 3 A CONCEPTUAL FRAMEWORK FOR LEARNER MODELLING

Given the challenges mentioned in Table 1 a conventional learner modelling approach does not fit the purposes of ELEs. Due to the exploratory nature of the activities and the diversity of possible trajectories, flexibility in the representation of information and handling of uncertainty are two important aspects for effectively supporting the

learning process. As case-based reasoning offers flexibility of information representation and soft computing techniques handle uncertainty, a combination of the two is used. Moreover, previous research has proved the benefits of combining case-based reasoning with neural networks [23] and fuzzy quantifiers [30]. In the following subsections, the architecture of the system, the AI components and their role are described.

#### 3.1 The Architecture

The architecture of the “Intelligent” ShapeBuilder is represented in Figure 2. As the learner interacts with the system through the interface, the actions of the learner are stored in the Learner Model (LM) and they are passed to the Interactive Behaviour Analysis Module (IBAM) where they are processed in cooperation with the Knowledge Base (KB); the results are fed into the LM. The Feedback Module (FM) is informed by the LM and the KB and feeds back to the learner through the interface.



**Figure 2.** Schematic of an intelligent architecture for ShapeBuilder.

The KB includes two components (see Figure 2): a domain and a task model. The domain model includes high level learning outcomes related to the domain (e.g. using variables, structural reasoning, consistency, etc.) and considers that each learning outcome can be achieved by exploring several tasks. The task model includes different types of information: (a) strategies of approaching the task which could be correct, incorrect or partially correct; (b) outcomes of the exploratory process and solutions to specific questions associated with each (sub)task; (c) landmarks, i.e. relevant aspects or critical events occurring during the exploratory process; (d) contexts, i.e. reference to particular (sub)tasks.

The IBAM component combines case-based reasoning with soft computing in order to identify what learners are doing and be able to provide feedback as they explore a (sub)task. More specifically, as they are working in a specific subtask, which specifies a certain *context*, their actions are preprocessed, current cases are identified and matched to the cases from the Task Model (the case base). Prior to matching, local feature weighting [23] is applied in order to reflect the importance of the attributes in the current context.

In the FM component, multicriteria decision making [7] will be used to obtain priorities between several aspects that require feedback depending on the context.

#### 3.2 Case-based Knowledge Representation

In case-based reasoning (CBR) [17] the knowledge is stored as cases, typically including the description of a problem and the corresponding solution. When a new problem is encountered, similar cases are

searched and the solution is adapted from one or more of the most similar cases.

Although CBR has been used successfully in applications for domains like legal reasoning [1], stock market prediction [5], recommender systems [19], and other areas, there is little research on using CBR for e-Learning environments. For example, [10] use CBR in the learner modelling process and call this approach case-based student modelling; while [13] use CBR and genetic algorithms to construct an optimal learning path for each learner. CBR is used also in [27] within a case-based instruction scenario rather than a method for learner modelling. We have not found any references in the literature to ELEs that use CBR or CBR combined with other intelligent methods.

The advantage of CBR for learning environments and especially for ELEs is that the system does not rely only on explicit representation of general knowledge about a domain, but it can also use specific knowledge previously experienced [10]. It also seems promising for improving the effectiveness of complex and unstructured decision making [13] in combination with other computing methods.

In our research, CBR is used in the learner modelling process. The cases contain information describing models that learners should construct using ShapeBuilder. Different strategies in approaching a problem (i.e. constructing a model to meet a particular learning objective) are represented as a series of cases that reflect possible exploratory trajectories of learners as they construct models during the various (sub-)tasks.

**Table 2.** The set of attributes ( $F_i$ ) of a case.

Category	Name	Label	Possible Values
Shape	Shape type	$\alpha_{i_1}$	Rectangle(L-Shape/T-Shape)
Dimensions of shape	Width type	$\alpha_{i_2}$	constant (c)/variable (v)/ icon variable (iv)/ numeric expression (n_exp)/ expression with iv(s) (iv_exp)
	Height type	$\alpha_{i_3}$	c /v /iv /n_exp /iv_exp
	⋮	⋮	⋮
	Thickness type	$\alpha_{i_v}$	c /v /iv /n_exp /iv_exp
	Width value	$\alpha_{i_{v+1}}$	numeric value
	Height value	$\alpha_{i_{v+2}}$	numeric value
	⋮	⋮	⋮
	Thickness value	$\alpha_{i_u}$	c /v /iv /n_exp /iv_exp
Part of	$PartOfS_1$	$\alpha_{i_{w+1}}$	1
Strategy	$PartOfS_2$	$\alpha_{i_{w+2}}$	0
	⋮	⋮	⋮
	$PartOfS_r$	$\alpha_{i_N}$	0

A case is defined as  $C_i = \{F_i, RA_i, RC_i\}$ , where  $C_i$  represents the case and  $F_i$  is a set of attributes.  $RA_i$  is a set of relations between attributes and  $RC_i$  is a set of relations between  $C_i$  and other cases respectively.

The set of attributes is represented as  $F_i = \{\alpha_{i_1}, \alpha_{i_2}, \dots, \alpha_{i_N}\}$ . It includes three types of attributes: (a) numeric, (b) variables and (c) binary. Variables refer to different string values that an attribute can take, and binary attributes indicate whether a case can be considered in formulating a particular strategy or not. This could be represented as a “part of strategy” function:  $PartOfS_u : C_i \rightarrow \{0, 1\}$ ,

$$PartOfS_u = \begin{cases} 1 & \text{if } C_i \in S_u \\ 0 & \text{if } C_i \notin S_u, \end{cases}$$

where  $S_u$  represents a strategy and is defined further on. The set of

attributes of a generic case for ShapeBuilder is presented in Table 2. The first  $v$  attributes ( $\alpha_{i_j}, j = \overline{1, v}$ ) are variables, the ones from  $v + 1$  to  $w$  are numeric ( $\alpha_{i_j}, j = \overline{v + 1, w}$ ) and the rest are binary ( $\alpha_{i_j}, j = \overline{w + 1, N}$ ).

The set of relations between attributes of the current case and attributes of other cases (as well as attributes of the same case) is represented as  $RA_i = \{RA_{i_1}, RA_{i_2}, \dots, RA_{i_M}\}$ , where at least one of the attributes in each relation  $RA_{i_m}, \forall m = \overline{1, M}$ , is from the set of attributes of the current case  $F_i$ . Two types of binary relations are used: (a) a *dependency relation* ( $D_{i_s}$ ) is defined as  $(\alpha_{i_k}, \alpha_{j_l}) \in D_{i_s} \Leftrightarrow \alpha_{i_k} = DEP(\alpha_{j_l})$ , where  $DEP : \alpha_{i_k} \rightarrow \alpha_{j_l}$  for attributes  $\alpha_{i_k}$  and  $\alpha_{j_l}$  that are variables of cases  $i$  and  $j$  (where  $i = j$  or  $i \neq j$ ), and means that  $\alpha_{i_k}$  depends on (is built upon)  $\alpha_{j_l}$  (if  $i = j, k \neq l$  is a condition as to avoid circular dependencies) (e.g. the width type of a case is built upon the height type of the same case; the width type of a case is built upon the width type of another case, an so on); (b) a *value relation* ( $V_{i_s}$ ) is defined as  $(\alpha_{i_k}, \alpha_{j_l}) \in V_{i_s} \Leftrightarrow \alpha_{i_k} = f(\alpha_{j_l})$ , where  $\alpha_{i_k}$  and  $\alpha_{j_l}$  are numeric attributes and  $f$  is a function and could have different forms depending on context (e.g. the height of a shape is two times its width; the width of a shape is three times the height of another shape, etc.). The set of relations between attributes is presented in Table 3.

**Table 3.** The set of relations between attributes ( $RA_i$ ) of cases.

Relation	Label	Example
Dependency relation	$D_{i_1} (RA_{i_1})$	$(\alpha_{i_k}, \alpha_{j_l}); k, l = \overline{2, v}; \forall j$
	⋮	⋮
	$D_{i_t} (RA_{i_t})$	$(\alpha_{i_k}, \alpha_{j_l}); k, l = \overline{2, v}; \forall j$
Value relation	$V_{i_1} (RA_{i_{t+1}})$	$(\alpha_{i_k}, \alpha_{j_l}); k, l = \overline{v + 1, w}; \forall j$
	⋮	⋮
	$V_{i_z} (RA_{i_M})$	$(\alpha_{i_k}, \alpha_{j_l}); k, l = \overline{v + 1, w}; \forall j$

The set of relations between cases is represented as  $RC_i = \{RC_{i_1}, RC_{i_2}, \dots, RC_{i_P}\}$ , where one of the cases in each relation  $RC_{i_j}, \forall j = \overline{1, P}$  is the current case ( $C_i$ ). Two relations about order in time are defined: (a) *Prev* relation indicates the previous case with respect to the current case:  $(C_i, C_j) \in Prev$  if  $t(C_j) < t(C_i)$  and (b) *Next* relation indicates the next case with respect to the current case:  $(C_i, C_k) \in Next$  if  $t(C_i) < t(C_k)$ . Each case includes at most one of each of these two relations ( $p \leq 2$ ).

A strategy is defined as  $S_u = \{N_u(C), N_u(RA), N_u(RC)\}$ ,  $u = \overline{1, r}$ , where  $N_u(C_i)$  is a set of cases,  $N_u(RA_i)$  is a set of relation between attributes of cases and  $N_u(RC_i)$  is a set of relations between cases.

### 3.3 Comparing Cases, Exploiting Context and Modelling Learning Trajectories

In this section we present three distinctive features of the proposed framework: comparing cases, exploiting context and modelling of learning trajectories.

**Comparing cases.** The most common definition of similarity is a weighted sum of similarities of attributes of cases [17]:

$$S_{IR} = \frac{\sum_{i=1}^N o_i \times sim(f_i^I, f_i^R)}{\sum_{i=1}^n o_i}$$

where  $o_i$  represents the weight of each attribute,  $sim$  is a similarity function, and  $I$  and  $R$  stand for input and retrieved cases, respectively. In our case, four similarity measures are defined for comparing cases:

1. Euclidean distance is used for comparing numeric attributes:  

$$D_{IR} = \sqrt{\sum_{j=v+1}^w o_j \times (\alpha_{I_j} - \alpha_{R_j})^2}$$
2. The following metric is used for attributes that are variables:  

$$V_{IR} = \frac{\sum_{j=1}^v g(\alpha_{I_j}, \alpha_{R_j})}{v}$$
, where  $g$  is defined as:
$$g(\alpha_{I_j}, \alpha_{R_j}) = \begin{cases} 1 & \text{if } \alpha_{I_j} = \alpha_{R_j} \\ 0 & \text{if } \alpha_{I_j} \neq \alpha_{R_j} \end{cases}$$
3. In a similar way to [25], we define the following metric for comparing relations between attributes:  $P_{IR} = \frac{|RA_I \cap RA_R|}{|RA_I \cup RA_R|}$ .  $P_{IR}$  is the number of relations between attributes that the input and retrieved case have in common divided by the total number of relations between attributes of the two cases.
4. Similarity in terms of relations between cases is defined by  $T_{IR} = \frac{|RC_I \cap RC_R|}{|RC_I \cup RC_R|}$ , where  $T_{IR}$  is the number of relations between cases that the input and retrieved case have in common divided by the total number of relations between cases of  $I$  and  $R$ .

In order to identify the closest strategy to the one employed by a learner, cumulative similarity measures are used for each of the four types of similarity:

1. Numeric attributes:  $(\sum_{i=1}^z D_{I_i R_i})/z$ .
2. Variables:  $(\sum_{i=1}^z V_{I_i R_i})/z$ .
3. Relations between attributes:  $(\sum_{i=1}^z P_{I_i R_i})/z$ .
4. Relations between cases.  $(\sum_{i=1}^z T_{I_i R_i})/z$ .

where  $z$  represents the minimum number of cases among the two compared strategies. The strength of similarity between the current strategy and the various stored strategies is defined as the maximum combined similarity of these four measures among the various strategies compared.

**Exploiting context.** Attributes and relations stored in cases have different relevance depending on the context, which in ShapeBuilder corresponds to different stages of the constructivist learning process that learners go through as they explore the various sub-tasks within a learning activity. Typically, a task includes several sub-tasks, and the activity is sequenced within the system so as to know at any time the current context. As the environment allows the learners to explore, they may “jump” to different stages in the activity sequence.

Context dependence can be taken into account by having different weights for attributes and relations depending on the stage of the learning process within a task or activity. The weights could be obtained through an approach called *local feature weighting* [23] that uses Neural Networks (NNs). The principle of the training algorithm is to reduce the distance between cases of the same class and increase the distance between cases of different classes [23], where the various classes in ShapeBuilder correspond to types of context (stages of the learning process) of the various (sub-)tasks. Thus, a neural network is trained in order to identify the context and several networks (one for each context) are used to provide the context-specific weights. This approach appears to be more robust than other weighting schemes due to the generalisation capacities of the NNs that can produce weights even in imprecise situations [23].

**Learning trajectories.** A string of cases connected with relations in time yields a knowledge structure that represents learner’s explorations/learning trajectory in the ELE during a task or sub-task. Such a learning trajectory is constructed by successively applying *Prev* and *Next* relations to  $C_i$  in order to get cases previous in time to  $C_i$  and cases following  $C_i$ , respectively. Comparing trajectories in the KB to the current trajectory (this is useful to provide support and decide on scaffolding techniques) is done in two stages: comparing the past and evaluating the future.

Comparison of the past with respect to a reference point (e.g. a selected case) depends on the depth of the evaluation in terms of samples taken into account and rules than concern comparisons of the past, e.g. IF the actual trajectory is similar to a trajectory in the KB, indicated by a reference case representing a starting point in the past, THEN this trajectory is a past-matching trajectory.

When it comes to evaluating the future of a trajectory, comparison is based on the similarity between the future of a trajectory in the KB with a desired future for the current trajectory. This is expressed by rules of the general form: IF a piece of the future trajectory of a past-matching trajectory resembles the reference starting from a selected case, THEN the reference can be met by applying certain strategies.

As it is not possible to represent all learning trajectories in the KB of an ELE, similarity is measured in terms of convex fuzzy sets, whose width might change depending on the context and the amount of information available, i.e. the current trajectory can be interpreted in more vague way by increasing the width of the fuzzy set. Also if the distance between past and future is large for certain tasks, it does not make sense to evaluate the future carefully. Nevertheless, if the distance to a reference (desired outcome) is small, the future needs to be evaluated accurately. So the depth of the evaluation is measured by a fuzzy time distance set to evaluate both short and long time distances.

## 4 AN ILLUSTRATIVE EXAMPLE

To illustrate the combination of intelligent methods for learner modelling we use an example from the mathematical generalisation domain, and a task called “pond tiling”, which is common in the English school curriculum and expects learners to produce a *general expression* for finding out how many tiles are required for surrounding any rectangular pond [8]. The high level learning objective in the Domain Model is to acquire the ability to perform structural reasoning [9]. In order to achieve this, sub-tasks can be explored in ShapeBuilder, e.g. construct a pond of fixed dimensions, surround the pond with tiles and determine how many are required; generalise the structure using icon variables.

**Knowledge representation.** The Task Model for pond tiling includes: (a) strategies identified in pilot studies [9], e.g. thinking in terms of areas (see Figure 3a) or in terms of width and height (see Figures 3b, c, d, e and f); (b) outcomes, e.g. model built, number of tiles for surrounding a particular pond, and solution, i.e. the general expression (see Figure 3 for the solutions corresponding to each strategy; for the “area strategy” the solution with icon variables is displayed in Figure 1b); (c) landmarks, e.g. for the area strategy: creating a rectangle with height and width greater by 2 than the pond; for the width and height strategies: using rows/column of tiles; slips: several correct actions followed by an incorrect one (e.g. correct surrounding of the pond, partially correct expression, but missing a 2 in the formula); (d) the context of each (sub-)task.



Local feature weighting in this case involves two trained neural networks for each context and applying the weights delivered by the NNs before the matching process.

**Learning trajectories.** Lets consider the example in Figure 4b and a comparison after  $C_3$ . The current trajectory includes the creation of 3 rectangles corresponding to  $C_1, C_2$  and  $C_3$ ; this trajectory is considered to be far from the desired outcome (surrounding the pond), and thus, the future does not need to be evaluated accurately. At this point with respect to the past, two strategies partially match the learner's current trajectory: "I" ( $C_1, C_2$ ) and "spiral" ( $C_1, C_3$ ) strategy; the learner could be left to continue with his/her model construction without intervention. With respect to the future, the desired outcome can be obtained by following one of the two strategies previously identified.

If the comparison takes place after  $C_5$ , the trajectory would include the creation of 5 rectangles ( $C_1$  to  $C_5$ ) and thus it can be concluded that the learner has reached the desired outcome of surrounding the pond. However, in this process the learner did not use any of the desirable strategies, i.e. any of the six strategies presented in Figure 3. At this point in time two trajectories match the past and indicate the future, as before, but now it might be considered pedagogically important to intervene and guide the learner towards a trajectory that corresponds to one of the two identified desirable strategies.

## 5 CONCLUSIONS

In this paper a learner modelling process involving a combination of intelligent methods was presented for the domain of mathematical generalisation. Case-based reasoning is used in combination with soft computing (fuzzy sets and neural networks) in order to process the models that the learners construct and thus be able to provide feedback while learners work on the task.

Further work includes expanding the conceptual framework by defining a strength as the maximum combined similarity measure (similarity of the past and similarity of the future at a particular distance) for various evaluated trajectories and a reliability index that will reflect the extent to which the similarities can be relied upon to provide the right support.

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