FOREWORD

This volume contains the proceedings of the **Second International Workshop on Enabling Service Business Ecosystems** (**ESBE'09**), held on September 27, 2009 in Athens, Greece, in conjunction with the Mediterranean Conference on Information Systems (MCIS) 2009.

Today, services are used as a core component or utility of business operations and offer programmatic interfaces to applications to exploit these services. The majority of attention on service oriented systems has been contemplated on its related technical standards and technology integration. However, many of today's available services are not considered as providing relevant business value as their use by third-party clients have unclear terms and conditions with unknown risk. The trend of software transforming to the service oriented paradigm demands a new way of business model reassurance to manage services operation, deployment, and longevity in the context of business ecosystems.

The **ESBE** workshop aims to bring together researchers and practitioners in services development across business domains. Its focus is on creating business value through services and, looking beyond individual businesses, fostering the growth of a service ecosystem.

This year 6 research papers were selected, based on a thorough review process, in which each paper was reviewed by at least 3 experts in the field. The selected papers illustrate very high caliber research in the field of service ecosystem.

We would like to take this opportunity to express our thanks to all people who have contributed to **ESBE'09**. We are indebted to all members of the program committee for their reviews and comments. We appreciate the opportunity given by the MCIS chairs to organize this workshop in conjunction with MCIS 2009.

We hope you find the papers in this proceedings interesting and stimulating.

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