1st International Workshop on
Empirical Research in
Process-Oriented Information Systems
ER-POIS 2010

Hammamet, Tunisia, 8 June 2010
In conjunction with the CAISE’10
22nd International Conference on Advanced Information Systems Engineering

Workshop Proceedings

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This volume contains the original articles presented at the 1st International Workshop on Empirical Research in Process-Oriented Information Systems – ER-POIS’10. The workshop was held in conjunction with the 22nd International Conference on Advanced Information Systems Engineering, in Hammamet, Tunisia, June 8, 2010.

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CEUR Workshop Proceedings, CEUR-WS.org, ISSN 1613-0073.
Preface

Since the advent of business process reengineering in the 1990s, modeling and optimization of business processes has become a critical factor in business as well as in non-profit and government organizations. Today, with many forms of interorganizational cooperation in the form of e-business, outsourcing, and other kinds of value webs, business process management and coordination process management are crucial for the survival of organizations. As a result, information systems are required to manipulate not only data but also processes. *Process-oriented information systems* (POIS) are systems that can provide data support as well as process support to organizations. Examples are workflow management systems, ERP systems, and systems for cross-organizational coordination management. Some of the challenges facing POIS include requirements management, performance monitoring, service level agreements and governance. The *1st International Workshop on Empirical Research in Process-Oriented Information Systems* (ER-POIS 2010) aims to provide a platform for exchanging empirical research results about POIS problems and solutions.

April 2010

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