

the business processes that they offered in their products in the form of an OEM using the NEXT OEM Language. Second, they need to obtain the run-time data for that OEM and define references from the run-time data to the corresponding elements in the OEM.

In future work, we will focus on the aspects that make KPIs relevant for organizations. For instance, a set of KPIs in the HRM area that are relevant for an organization might not be relevant for another that has outsourced the business processes for that area. This means that there can be factors that determine the relevance of KPIs for organizations, such domain, location, targeted customer audience, or number of employees. Therefore, we will focus on identifying the factors that can affect the relevance of KPIs for organizations. Moreover, we can do benchmarking between organizations using KPIs, so that they can see how they perform in comparison to each other.

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