Preface

This volume contains selected papers presented at STPIS'22: The 8th International Conference on Socio-Technical Perspective in Information Systems (STPIS'22), which took place in a hybrid setting and the participants could choose to participate online, or at the location at Reykjavik University in Iceland. The local organizing chair was Anna Sigridur Islind, associate professor at Reykjavik University in Iceland and the co-chair was Helena Vallo Hult, assistant professor at University West in Sweden.

Importance of socio-technical perspective in research and practice

A socio-technical perspective sees an organization as a combination of two components – a social and a technical one. The real pattern of behaviour in the organization is determined by how well these parts fit each other. While analysing system problems of getting things done, adequate consideration should be given to technology as well as informal and formal interactions of people. Despite that a sociotechnical perspective has been around for over a half century, it is often forgotten in the IS discourse today. Consequently, many "new approaches" appear to reflect on IS systems problems, such as modern IT systems poorly adjusted to the external or/and internal environment (e.g. market, organizational culture) of organizations in which they are (to be) deployed. We strongly believe that it is high time the social-technical perspective took its rightful place in IS research, practice and teaching.

STPIS'22

The main purpose of STPIS'22 was to spark discussions on using a socio-technical perspective in information systems, with the long-term goal of making this event a recurring meeting place for the community of IS researchers and practitioners interested in the socio-technical approach. We were interested in utilizing the 'good' things that we had learned during the pandemic, to cater to a broader audience by hosting the conference in a hybrid format. The hybrid format was a true success, and every other presentation was held at Reykjavik University, alternating with a virtual presentation. Moreover, the session chair role alternated between those in the organizing team that were physically present at Reykjavik University and those in the virtual space. The sessions were organized to fit within the two days with a great turn out of interesting discussions.

These proceedings are a continuation from previous year's attempt to provide a broad forum for discussion and debate on the benefits and problems of viewing information systems as socio-technical arrangements. There were 33 papers submitted by different international authors. Of these, 25 papers were accepted for presentation after a double blind review. The authors of accepted papers were invited to further revise their submissions as short or long papers for inclusion in the STPIS'22 proceedings. Each submission was reviewed by members of the program committee and members of the organizing committee. These 25 papers were presented at the conference with approximately 60 participants. The submissions were of various kinds, from research in progress papers to full-fledged research papers. Some papers were reclassified, e.g. from a research paper to a position paper. We have gone through all 25 papers and put them in groups, not always perfect, but reasonably related. For this we did not only consider the main subject of a paper, but also what it could be related to. The topics cover various application domains where a sociotechnical perspective can be used, such as work system, organizational change, education, industry 4.0 and industry 5.0, systemic sustainability, sociotechnical security, all related to individual and organizational issues, production, storage, healthcare, etc. The program included a keynote by David Boje. The keynote was devoted to spreading the relevance of socio-technical approaches in contemporary society, focusing specifically on the meaning of time.

Proceedings of STPIS'22

Acknowledgements

The organizers are grateful to the members of Program Committee for their excellent work of reviewing submitted papers in short time. We also want to extend our thanks to EasyChair for providing us with a tool to manage the workshop proceedings free of charge. We are also much obliged to the Local organizers for their support in providing a virtual conference platform and organizing the STPIS workshop.

September, 1st 2022

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Proceedings of STPIS'22 Edited by Peter Bednar, Anna Sigríður Íslind, Helena Vallo-Hult, Alexander Nolte, Mikko Rajanen, Fatema Zaghloul, Aurelio Ravarini and Alessio Maria Braccini.

8th International Workshop on Socio-Technical Perspective in IS development (STPIS 2021) 11-12 October 2021, Trento, Italy



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