

Mahieddine Djoudi,

XLIM-SIC Laboratory & TechNE Research Group, University of Poitiers, France.

Title: "Improving the Quality of Higher Education through ICT"

Abstract.

In recent years, the influx of students, the advent of the Internet, the need for integration into the labor market were responsible for profound changes in the mode of the academic world that it was not prepared. This appears paradoxical in the context of globalization facing a social commitment to equality of opportunity recognition and provides students with employability. Competitiveness between institutions becomes strong face the challenges of international rankings. Therefore, the quality is at the heart of the concerns of both governments and universities that award degrees and allow their students to be successful and competitive in the labor market and meet the needs of human, social, economic and cultural development. This awareness is spreading and resulting in the publication of regulations for universities that aims to provide a common framework to manage quality Information and Communications Technologies (ICT) provide a user (student, teacher and staff) access to all digital resources and services related to its works. They also facilitate the management of academic life, promote university autonomy, can reduce support costs and maintenance and influence changes in teaching practices. Therefore, they are in our opinion, the focus in the development of a quality in an ongoing effort to continuously improve it. In this talk, I will begin first by presenting the background and return to the concepts definitions around quality. I will present also the issue of quality in higher education to discuss the initiatives taken in this area. Then I will describe how Information and Communications Technologies contribute to improving quality in higher education and finally I will present the digital solutions put in place to better meet the quality requirements.